Take COMMAND

☆ ☆ ☆ Enhance Your TRICARE® Experience

TRICARE Changes Checklist: Take Command and Prepare Now for Changes in 2018

What You Need to Do		Important Dates
☐	**Do you have a username and password for DS Logon?** If not, get a DS Logon. **https://go.usa.gov/xRpAB**	Now
☐	**Is your information—address, email and phone number—current in DEERS?** Check to be sure. **www.tricare.mil/deers**	Now
☐	**Have you signed up for TRICARE benefits updates?** Sign up today so you don't miss any important information. **www.tricare.mil/about**	Ongoing
☐	**Did you have a baby or adopt a child? Did you get married or divorced? Did you move, retire, activate, or have any other significant life event?** Learn about what you need to do. **www.tricare.mil/lifeevents**	Ongoing
☐	**Not sure what plans are offered where you live?** Use the plan finder to find out what you may be eligible for. **www.tricare.mil/planfinder**	TBD
☐	**Do you make monthly TRICARE payments electronically?** Be on the lookout. Your regional contractor will contact you to update your payment information.	After Oct. 1, 2017
☐	**Do you or someone in your family have special needs?** Check our webpage for details about how to contact your new regional contractor. **www.tricare.mil/casemanagement**	Beginning Jan. 1, 2018

What You Need to Know	Important Dates
A new **network provider directory** will be available. Visit **www.tricare.mil/changes**	Beginning Nov. 1, 2017
Your new **regional contractor's call center** will open.	Beginning Nov. 20, 2017
There will be an **enrollment freeze** for TRICARE Prime enrollments, and Primary Care Manager (PCM) changes will be delayed during the transfer of files to new regional contractors.	December 2017
If you're enrolled in TRICARE Prime and are being **assigned a new PCM,** your regional contractor will notify you.	Beginning Dec. 24, 2017
Your new **regional contractor's website** will go live.	Beginning Jan. 1, 2018
Explanation of Benefits (EOB) and authorization letters will go paperless and be available electronically, and you will need a DS Login. You may opt in to receive a mailed EOB.	Beginning Jan. 1, 2018
Your new regional contractor will support your claims questions and will make new **claims forms and claims mailing address** available.	After Jan. 1, 2018